From: Ted Bandi
To: Appeals

 Subject:
 Complaint Roll #2129012570

 Date:
 September 23, 2024 3:39:11 PM

Attachments: Initial Flight.pdf

Rescheduled Flight.pdf

RN 2129012570 64135 Eastway Dr E assessment complaint information.pdf

Death Certificate.pdf

To whom it may concern

The following is the evidence I'm submitting in regards to my complaint (roll #2129012570), which was considered an 'invalid complaint' due to the complaint deadline passing.

I was initially supposed to fly to Toronto on August 15th to see an ailing family member (stepmother named Judy Manning, who had terminal cancer), but I got a call from Dr. Melissa Chan from the oncology department at Credit Valley Hospital on August 6th. Dr. Chan advised me that based on her experience that I should attempt to fly back to Toronto sooner as it was questionable if she would make it until August 15th. I immediately rescheduled my flight with Porter airlines to Toronto for the earliest flight out of Calgary which was on August 8th.

On August 12th while my stepmother was in palliative care I called Foothills county and spoke with Magdalena Irzyk about my complaint of the assessment. After the explanation she provided me, I advised her that I would like to go ahead and file a formal complaint. She then advised me that I had to fill out a form to make the complaint official.

The first email I received from the appeals team only included a PDF that was un-fillable and as I was at the hospital at the time, I advised them that I wouldn't be able to print it off and get it back to them in time. I then subsequently received a multiple more emails from the appeals team with links and pdf's but none of the solutions that were provided to me allowed me to fill in the required form. Sadly between 5-5:30 pm EST, just prior to the deadline my stepmother passed and I could no longer deal with the issue on that day.

On the morning of August 13th I sent in a text version of the required form via email but I was told that it could not be accepted after the August 12th deadline.

Please find attached all documentation I highlighted above, including itinerary of my original flight, rescheduled flight, all email correspondence with the foothills assessment and appeals team and the stepmothers death certificate.

If you have any questions, please feel free to contact me at 416-420-8484

Regards, Tibor Bandi

Basic Funerals and Cremation Choices

2-2408 Haines Road, Mississauga ON, L4Y 1Y6 1-877-229-7077

PROOF OF DEATH CERTIFICATE

Name:

Judy Marie Manning

Address:

Date of Birth:

Date of Death:

Place of Death:

Trillium Health Partners Credit Valley Hospital

Mississauga, Ontario

Cremation:

Forest Lawn Mausoleum & Cremation Centre

Toronto, Ontario

Arrangements by:

James Ronald Manning - Son/Co-Executor

Address:

Phone:

Arrangements by:

Tibor Bandi - Son/Co-Executor

Address:

Phone:

We certify the above to be a true extract of our records.

Funeral Director

August 19, 2024

Date

Date: August 5, 2024 at 1:28 PM

To:



porter

Your travel is confirmed.

Thank you for booking with Porter Airlines.

Please review your reservation details below.



CONFIRMATION NO.

BOOKING STATUS

I8TC6T

Confirmed

Manage My Booking

Thu Aug 15, 2024



Calgary

Toronto-Pearson

PD 352

Terminal

PorterClassic Standard

07:10 AM

+

01:00 PM

Calgary, AB (YYC)

Duration 3hr 50min

Toronto-Pearson, ON (YYZ)

Terminal 3

Operated by Porter Airlines (Canada) Ltd.

Tue Aug 27, 2024



PD 357

PorterClassic Standard

01:55 PM

Toronto-Pearson, ON (YYZ)

Terminal 3

+

Duration 4hr 15min

04:10 PM

Calgary, AB (YYC)

Terminal

Operated by Porter Airlines (Canada) Ltd.

Passengers

Tibor Bandi SEATS BAGS

YYC to YYZ No seats assigned No bags added

SEATS BAGS

YYZ to YYC No seats assigned No bags added

Seats

YYZ to YYC. No seats assigned Bags: No bags added



You're missing out on viporter points!

<u>Join VIPorter</u> or <u>log in</u> to add VIPorter number(s) to the passengers in your booking.*

LOS III TO YOUR YII OTTOL GOODUIT GITO IIITO YOUR TOODI VALIOLI III INIY BOOMINGO. OOLOOL OPGALO L'AGGONGOI DOLAILO III

the Passenger Summary section to add your VIPorter number before you fly. You can also do this step when you check in online.

Add Seats or Bags

Receipt summary

CHARGES

Flights \$426.00

Taxes, fees, and any prepaid extras \$117.46

Total CA **\$543.46**

View Complete Receipt

Change fees

YYC to YYZ SAME-DAY* ADVANCED

PorterClassic Standard \$150 \$100 +/- fare difference

within 45 days of departure

\$25 +/- fare difference

outside 45 days of departure

YYZ to YYC	SAME-DAY*	ADVANCED	
PorterClassic Standard	\$150	\$100 +/- fare difference within 45 days of departure	
		\$25 +/- fare difference	
		outside 45 days of departure	

Fees are charged per passenger, per direction.

Manage my booking →

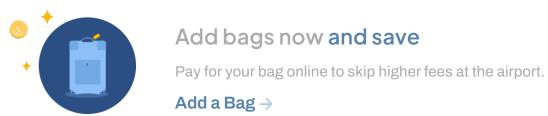
Baggage

What's included with your fare and when we'll charge fees.



1 personal item included per passenger, such as a laptop bag See examples and size limit

YYC to YYZ	CARRY ON	1ST BAG	2ND BAG
PorterClassic Standard	Included	\$45.00 - \$51.75	\$60.00 - \$69.00
YYZ to YYC	CARRY ON	1ST BAG	2ND BAG



Add a Bag →

^{*}Travel must be for the same origin and destination, requested on the same day of travel. New flight must depart on the same day as the original flight.

Get more details about <u>restricted or prohibited items, overweight bags, traveling with pets, our baggage policy, and more.</u>

Get ready for travel



Travel extras

Add comfort and peace of mind before you fly.

Explore Options →



Travel documents

Know what you must have for your destination.

See Travel Info Centre →



Download the Porter App

Manage your trip, add bags, get push notifications, and more.





Learn more about the **Porter app**.

It's all in the details

Flight changes and fees

• For any bookings except Basic fare, you can make changes up to 1 hour prior to departure, depending on

seat availability.

- Fees collected at the airport counter will be charged in the local currency.
- Same day changes are complimentary for our VIPorter Ascent and First members on all fares, with the exception of Basic.

In case of delays, cancellations, or issues with baggage

- If you are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulations. For more information about your passenger rights please contact your air carrier or visit the <u>Canadian Transportation Agency's website</u>.
- Porter's terms and conditions pertaining to flight delays, cancellations, denied boarding, or mishandled baggage can be found in our <u>General Conditions of Carriage and Tariffs</u>.

If you have specific travel needs

- <u>Plan for disability assistance</u> at the airport for your upcoming travel with Porter. Please note that to fulfill some special requests, we need up to 48 hours advance notice.
- If you are travelling to, from, or within Canada, you can review the accessible transportation requirements at the <u>Canadian Transportation Agency's website</u>
- If you are travelling to or from the United States, you can access the Airline Passengers with Disabilities Bill
 of Rights at the <u>U.S. Department of Transportation website</u>
- · Review our services and tips when travelling with children or infants, or as an expectant mother

This notification email was sent by Porter Airlines, Billy Bishop Toronto City Airport, Toronto, Ontario, Canada M5V 1A1, to because you purchased a Porter Airlines flight or service.

Porter Airlines is committed to protecting the privacy of our customers. For more information, please review our privacy policy or contact us for more details.

Please do not reply to this email if you need a response. We are not able to respond personally to messages sent to this address. To contact us directly, please visit www.flyporter.com.

flyporter.com

Date: August 7, 2024 at 9:35 AM

To



porter

Your travel is confirmed.

Thank you for booking with Porter Airlines.

Please review your reservation details below.



CONFIRMATION NO.

BOOKING STATUS

I8TC6T

Confirmed

Manage My Booking

Thu Aug 08, 2024



Calgary

Toronto-Pearson

PD 352

PorterClassic Standard

07:10 AM

Calgary, AB (YYC)

Terminal

+

Duration 3hr 50min

01:00 PM

Toronto-Pearson, ON (YYZ)

Terminal 3

Operated by Porter Airlines (Canada) Ltd.

Tue Aug 27, 2024



PD 357

PorterClassic Standard

01:55 PM

Toronto-Pearson, ON (YYZ)

Terminal 3

+

Duration 4hr 15min

04:10 PM

Calgary, AB (YYC)

Terminal

Operated by Porter Airlines (Canada) Ltd.

Passengers

Tibor Bandi SEATS BAGS

YYC to YYZ No seats assigned No bags added

SEATS BAGS

YYZ to YYC No seats assigned No bags added

Seats

YYZ to YYC. No seats assigned Bags: No bags added



You're missing out on viporter points!

<u>Join VIPorter</u> or <u>log in</u> to add VIPorter number(s) to the passengers in your booking.*

LOS III TO YOUR YII OTTOL GOODUIT GITO IIITO YOUR TOODI VALIOLI III INIY BOOMINGO. OOLOOL OPGALO L'AGGONGOI DOLAILO III

the Passenger Summary section to add your VIPorter number before you fly. You can also do this step when you check in online.

Add Seats or Bags

Receipt summary

CHARGES

Flights \$756.00

Taxes, fees, and any prepaid extras \$207.46

Total CA **\$963.46**

View Complete Receipt

Change fees

YYC to YYZ SAME-DAY* ADVANCED

PorterClassic Standard \$150 \$100 +/- fare difference

within 45 days of departure

\$25 +/- fare difference

outside 45 days of departure

YYZ to YYC	SAME-DAY*	ADVANCED	
PorterClassic Standard	\$150	\$100 +/- fare difference within 45 days of departure	
		\$25 +/- fare difference	
		outside 45 days of departure	

Fees are charged per passenger, per direction.

Manage my booking →

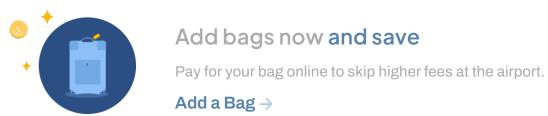
Baggage

What's included with your fare and when we'll charge fees.



1 personal item included per passenger, such as a laptop bag See examples and size limit

YYC to YYZ	CARRY ON	1ST BAG	2ND BAG
PorterClassic Standard	Included	\$45.00 - \$51.75	\$60.00 - \$69.00
YYZ to YYC	CARRY ON	1ST BAG	2ND BAG



Add a Bag →

^{*}Travel must be for the same origin and destination, requested on the same day of travel. New flight must depart on the same day as the original flight.

Get more details about <u>restricted or prohibited items, overweight bags, traveling with pets, our baggage policy, and more.</u>

Get ready for travel



Travel extras

Add comfort and peace of mind before you fly.

Explore Options →



Travel documents

Know what you must have for your destination.

See Travel Info Centre →



Download the Porter App

Manage your trip, add bags, get push notifications, and more.





Learn more about the **Porter app**.

It's all in the details

Flight changes and fees

• For any bookings except Basic fare, you can make changes up to 1 hour prior to departure, depending on

seat availability.

- Fees collected at the airport counter will be charged in the local currency.
- Same day changes are complimentary for our VIPorter Ascent and First members on all fares, with the
 exception of Basic.

In case of delays, cancellations, or issues with baggage

- If you are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulations. For more information about your passenger rights please contact your air carrier or visit the <u>Canadian Transportation Agency's website</u>.
- Porter's terms and conditions pertaining to flight delays, cancellations, denied boarding, or mishandled baggage can be found in our <u>General Conditions of Carriage and Tariffs</u>.

If you have specific travel needs

- Plan for disability assistance at the airport for your upcoming travel with Porter. Please note that to fulfill some special requests, we need up to 48 hours advance notice.
- If you are travelling to, from, or within Canada, you can review the accessible transportation requirements at the <u>Canadian Transportation Agency's website</u>
- If you are travelling to or from the United States, you can access the Airline Passengers with Disabilities Bill
 of Rights at the <u>U.S. Department of Transportation website</u>
- · Review our services and tips when travelling with children or infants, or as an expectant mother

This notification email was sent by Porter Airlines, Billy Bishop Toronto City Airport, Toronto, Ontario, Canada M5V 1A1, to because you purchased a Porter Airlines flight or service.

Porter Airlines is committed to protecting the privacy of our customers. For more information, please review our privacy policy or contact us for more details.

Please do not reply to this email if you need a response. We are not able to respond personally to messages sent to this address. To contact us directly, please visit www.flyporter.com.



Date: August 13, 2024 at 4:14 PM

To:

Cc: Magdalena Irzyk Magdalena.Irzyk@FoothillsCountyAB.ca, Appeals Appeals@FoothillsCountyAB.ca

Good afternoon Mr. Bandi.

Once again, I would like to express our sincerest condolences for your loss.

Unfortunately, as clerk of the Assessment Review Board, I am unable to accept complaints that are filed after the legislated deadline. However, it is not within our authority to refuse late submissions either.

If you choose to pursue a complaint this year, the first step will be to schedule a preliminary hearing before a one member assessment review board panel. The one member panel will consider your reasons for late submission, as well as the County's arguments (if any) regarding this matter.

I do not in any way want to influence your decision, and I wouldn't presume to guess what the panel's decision on the preliminary matter would be. I should let you know that there is case law which interprets the deadline as absolute and claims that the panel has no authority to exercise discretion to extend the statutory timeline. The rationale seems to be that the legislation grants landowners 60 days to file a complaint, which the courts find generous.

Again, we are so sorry for the circumstances that have caused you to be in this position. Please let me know if you'd like to proceed with your complaint, and I will schedule the panel to determine whether the complaint can be accepted and considered.

Kind regards,

Garity Stanley
Legislative Services Assistant
P: 403-603-6203
Foothills County
309 Macleod Trail, Box 5605, High River Alberta, T1V 1M7
www.foothillscountyab.ca



Please Note: My office hours are Tuesday to Friday 6:30 a.m. to 4:30 p.m.

From: Ted Bandi Sent: Tuesday, August 13, 2024 7:32 AM

Α

To: Appeals < Appeals @ Foothills County AB.ca>

Cc: Magdalena Irzyk < Magdalena.Irzyk@FoothillsCountyAB.ca>

Subject: Re: RN 2129012570, 64135 Eastway Dr E - assessment complaint information

Good morning Garity

Thank you for the condolences.

I'm not sure if you guys can extend the deadline for certain circumstances but if you can here is the information you guys required from the form, which I couldn't fill out on my iPhone prior to the deadline. If you can give me an extension just let me know and I'll send over my Credit Card information immediately or you can call me at 416-420-8484 and I can provide over the phone.

Warm Regards

Municipality Name Foothills County Tax Year 2024

Notice Type

Assessment Notice:

Annual Assessment

Property Information

Assessment Roll or Tax Roll Assessment: 2129012570

Property Address:

Legal Land Description: 6;4;0911874 SW 1;21;29 W4

Property Type:

Residential property with 3 or fewer dwelling units

Complainant Information:

Is the complainant the assessed person or taxpayer for the property under complaint?:

Yes

Complainant Name:

Tibor Bandi

Mailing Address: Same as Above

Telephone Number:

Email Address:

Complaint Information:

3

7

8

Reasons for Complaint:

We took possession of the property on August 8th, 2023 and based on the assessment value, the properties taxes were raised over 30%. There was minimal changes to the property since we moved in, so I'm not sure where the justification is for a 30%+ increase. The shop on the property isn't even finished, there is no insulation, no heat, and doesn't even have power throughout, it's basically a large shed.

Complaint Filing Fee:

Credit card can be provided anytime

Complainant Signature:

08-12-2024 Tibor Bandi T. Bandi

On Aug 12, 2024, at 5:57PM, Appeals < Appeals @foothillscountyab.ca > wrote:

Hi Ted,

I am sorry to hear about your loss. Please feel free to contact me in the coming days if you have any questions.

Kind regards,

Garity Stanley
Legislative Services Assistant

P: 403-603-6203
Foothills County
309 Macleod Trail, Box 5605, High River Alberta, T1V 1M7
www.foothillscountyab.ca
<image001.png>

Please Note: My office hours are Tuesday to Friday 6:30 a.m. to 4:30 p.m.

From: Ted Bandi

Sent: Monday, August 12, 2024 3:48 PM

To: Appeals < Appeals @ Foothills County AB.ca >

Cc: Magdalena Irzyk < Magdalena.Irzyk@FoothillsCountyAB.ca >

Subject: Re: RN 2129012570, 64135 Eastway Dr E - assessment complaint

information

Sorry I won't be able to send in time today, sadly my mom just passed.

On Aug 12, 2024, at 5:33PM, Appeals Appeals@foothillscountyab.ca wrote:

Hi Ted,

If you can provide all the information in an email that would be acceptable. I will then attach it to the form. If you are unable to fill out the credit card authorization form, I would need you to provide an email giving authorization and the necessary details to process payment.

Kind regards,

Garity Stanley
Legislative Services Assistant
P: 403-603-6203
Foothills County
309 Macleod Trail, Box 5605, High River Alberta, T1V 1M7
www.foothillscountyab.ca
<image001.png>

Please Note: My office hours are Tuesday to Friday 6:30 a.m. to 4:30 p.m.

From: Ted Bandi

Sent: Monday, August 12, 2024 3:21 PM

To: Appeals < Appeals @ Foothills County AB.ca >

Cc: Magdalena Irzyk < Magdalena.Irzyk@FoothillsCountyAB.ca >

Subject: Re: RN 2129012570, 64135 Eastway Dr E -

assessment complaint information

Hello,

The link works but this one won't let me fill it in either.

Thanks

On Aug 12, 2024, at 5:19PM, Appeals Appeals@foothillscountyab.ca wrote:

HI Ted.

Please try this link. Let me know if it still doesn't work.

<u>Alberta Provincial Standardized Residential Property</u> Assessment Complaint Form

Thanks,

Garity Stanley
Legislative Services Assistant
P: 403-603-6203
Foothills County
309 Macleod Trail, Box 5605, High River Alberta,
T1V 1M7
www.foothillscountyab.ca
<image001.png>

Please Note: My office hours are Tuesday to Friday 6:30 a.m. to 4:30 p.m.

From: Ted Bandi

Sent: Monday, August 12, 2024 3:07 PM

To: Appeals < Appeals @ Foothills County AB.ca >

Cc: Magdalena Irzyk

< Magdalena. Irzyk@FoothillsCountyAB.ca>

Subject: Re: RN 2129012570, 64135 Eastway Dr E

- assessment complaint information

You don't often get email from Learn why this is important

Unfortunately this is not working either, I only have access to an iPhone at the moment.

Can I just create an email with all the text required to fill in the forms for the time being?

I'm out of province at a hospital because I have a family member in palliative care.

Thanks

On Aug 12, 2024, at 4:58PM, Appeals < Appeals @ foothillscountyab.ca > wrote:

Good afternoon,

Please try the attached forms.

Kind regards,

Garity Stanley
Legislative Services Assistant
P: 403-603-6203
Foothills County
309 Macleod Trail, Box 5605, High
River Alberta, T1V 1M7
www.foothillscountyab.ca
<image002.png>

Please Note: My office hours are Tuesday to Friday 6:30 a.m. to 4:30 p.m.

From: Magdalena Irzyk

< Magdalena. Irzyk@FoothillsCountyAB.c

<u>a</u>>

Sent: Monday, August 12, 2024 2:51 PM

To: Appeals

<a href="mailto: Appeals@FoothillsCountyAB.ca

Cc: Ted Bandi

Subject: RE: RN 2129012570, 64135 Eastway Dr E - assessment complaint

information

Hello,

Can you please assist Mr. Bandi?

Thank you kindly,

Magdalena Irzyk, AMAA

Property Assessor, Foothills County

Email: magdalena.irzyk@foothillscountyab.ca

Direct line: 403-603-6255 Office: 403-652-2341 Fax: 403-652-7880 <image003.jpg>

From: Ted Bandi

Sent: Monday, August 12, 2024 2:49 PM

To: Magdalena Irzyk

< Magdalena. Irzyk@FoothillsCountyAB.c

<u>a</u>>

Subject: Re: RN 2129012570, 64135 Eastway Dr E - assessment complaint

information

Hi sorry to bother you, but do you know if there is a fill able version of the document? This one doesn't allow me to fill in any of the fields on the form directly. Not sure I can print it off here at the hospital and scan it and send it back.

Thanks

On Aug 12, 2024, at 4:42PM, Magdalena Irzyk < Magdalena.Irzyk@foothill scountyab.ca> wrote:

Thank you

Magdalena Irzyk, AMAA

Property Assessor, Foothills County **Email**:

magdalena.irzyk@foothillscount yab.ca

Direct line: 403-603-6255 Office: 403-652-2341 Fax: 403-652-7880 <image001.jpg>

From: Ted Bandi

Sent: Monday, August 12,

2024 2:41 PM

To: Magdalena Irzyk

< Magdalena. Irzyk@Foothills

CountyAB.ca>
Subject: Re: RN
2129012570, 64135

Eastway Dr E - assessment

complaint information

Hi Magdalena

Thank you, I received the email.

Warm Regards,

On Aug 12, 2024, at

4.30F IVI,
Magdalena
Irzyk
<<u>Magdalena.Irz</u>
yk@foothillscou
ntyab.ca>
wrote:

Good afternoon Mr. Bandi,

As per our conversation I am forwarding you an email from the Appeals. Please follow the instructions provided below and reach out to Appeals team, if you have any additional questions regarding the process.

As we've discussed, once you are back in Alberta, we can continue the conversation about your property assessment.

Kind regards,

Magdalena Irzyk, AMAA

Property
Assessor,

rootniis County

Email:

magdalena.irzyk@ foothillscountyab.

CC

Direct line: 403-

603-6255

Office: 403-652-

2341

Fax: 403-652-

7880

<image002.jpg

>

From: Appeals Appeals@FoothillsCountyAB.ca

>

Good morning,

Since the filing deadline is fast approaching, I am happy to provide you with the necessary forms for filing your assessment complaint.

The attached
Assessment
Complaint Form
must be
completed and
received, along
with the required
complaint fee, at
the Foothills
County
Administration

Building in High River, AB by 4:30 p.m. on August 12, 2024. To view the complaint fee chart please click here Assessment Complaints | Foothills County (foothillscountya b.ca).

Submission of the completed form and associated complaint fee can be made by the following methods:

- by hand delivery to the reception desk at the Foothills County Administration Building, 309 Macleod Trail, High River, AB;
- by email to appeals@Foothil lsCountyAB.ca;
- by mail to Foothills County, Attention: Assessment Review Board Clerk, Box 5605, High River, AB, T1V 1M7. Please ensure you allow adequate time for DELIVERY of the form prior to August 12.

2024. (The post marked date is not relevant in determining whether an assessment complaint has been filed in time. It must be RECEIVED prior to the deadline.)

For credit card payment, please complete the attached Credit Card Authorization Form.

Kind regards,

Garity Stanley Legislative Services **Assistant** P: 403-603-6203 Foothills County 309 Macleod Trail, Box 5605, High River Alberta, T1V 1M7 www.foothillsco untyab.ca <image001.png >

Please Note: My
office hours are
Tuesday to Friday
6:30 a.m. to 4:30
p.m.
<Assessment
Review Board
Complaint Form

- ummanic.pui/ <Credit Card Authorization FILLABLE.pdf> <LGS1402 (4).pdf> <guide-topropertyassessmentand-taxation-inalberta.pdf> <filing-apropertyassessmentcomplaint-andpreparing-foryourhearing.pdf>

[EXTERNAL EMAIL] This email has originated from outside of the Foothills County organization. Do not click on any links or open any attachments unless you recognize the senders Name and Email address.

[EXTERNAL EMAIL] This email has originated from outside of the Foothills County organization. Do not click on any links or open any attachments unless you recognize the senders Name and Email address.

<Credit Card Authorization
FILLABLE.pdf>
<LGS1402 Fillable.pdf>

[EXTERNAL EMAIL] This email has originated from outside of the Foothills County organization. Do not click on any links or open any attachments unless you recognize the senders Name and Email address.

[EXTERNAL EMAIL] This email has originated from outside of the Foothills County organization. Do not click on any links or open any attachments unless you recognize the senders Name and Email address.

<Credit Card Authorization FILLABLE.pdf> <LGS1402 Fillable.pdf>

[EXTERNAL EMAIL] This email has originated from outside of the Foothills County organization. Do not click on any links or open any attachments unless you recognize the senders Name and Email address.

[EXTERNAL EMAIL] This email has originated from outside of the Foothills County organization. Do not click on any links or open any attachments unless you recognize the senders Name and Email address.