DEPARTMENT: Legislative Services



TOPIC: Holiday Waste Collection - Concerns

REPORT PREPARED BY: Garity Stanley

REPORT PRESENTED BY: Councillor Rob Siewert

PURPOSE OF REQUEST

For Council to consider a reduced payment for waste collection for the week of December 22 - December 28, 2024.

BACKGROUND

On the morning of December 23, 2024, Foothills County administration received concerns from residents regarding early waste pickup, without notice. Administration contacted T & T Disposal Services and was made aware mid-morning of December 23, 2024, that waste collection was moved from December 24, 2024, for residents of Aldersyde, Silvertip, Blackie and Cayley to December 23, 2024.

Upon notification administration posted this change to the County's website and social media.

Due to the circumstances, T & T Disposal Services informed administration that Blackie and Cayley would receive an additional waste pick-up on December 24, 2024, beginning at 7:00 a.m. Administration received notice from residents of Blackie that their waste was not picked up on December 24, 2024.

REQUEST OF COUNCIL

Proposed Motion #1:

That Council advise T & T Disposal Services that Foothills County will be reducing payment for waste collection for the week of December 22 to December 28, 2024 due to a lack of service and direct administration to adjust customer bills accordingly.

APPENDICES